## **CHAMPS Wednesday Webinar**

February 7<sup>th</sup>, 2018 12:00pm – 1:00 pm (Central Time)

## **Centering Pregnancy**

#### Presented by: Centering Healthcare Institute

Remember to mute your line by pressing \*6. Please do not press hold. Unmute is #6.

## **CHAMPS 4-hour Clinical Skills Trainings**

Training Updates:

 To date, CHAMPS has hosted 63 trainings in 35 hospitals and has trained over 1,100 MS-based clinicians!







Upcoming Trainings:

- (15-hour) Memorial Hospital Gulfport March 14<sup>th</sup> 16<sup>th</sup>
- (4-hour) Merit Health Central Feb 22<sup>nd</sup>
- (4-hour) Singing River March 27<sup>th</sup>
- (4-hour) Highland Community Hospital March 28<sup>th</sup>

Check our website for updates and to register: <u>cheerequity.org/trainings.html</u> COPYRIGHTED





Wednesday, April 11th, 2018, Courtyard by Marriott Gulfport Beachfront



Keynote Speaker: Camara Phyllis Jones, MD, MPH, PhD

A conference for all Mississippi CHAMPS hospitals and their community partners to learn, collaborate, network, and share experiences. Includes "Train-the-Trainer" sessions on the CHAMPS 4-hour competency training for nursing staff.

Free to CHAMPS hospital teams and community partners.

**Register online at:** <u>https://mschampsconference.eventbrite.com</u> **Questions?** Email the CHAMPS Team at <u>CHAMPSbreastfeed@gmail.com</u>

**Funded by:** The W.K. Kellogg Foundation & The Bower Foundation **Organized by:** Communities and Hospitals Advancing Maternity Practices (CHAMPS), a program of the Center of Health Equity, Education, & Research (CHEER)



## Upcoming Wednesday Webinars

Webinars are held in collaboration with the Mississippi State Department of Health and are scheduled on Wednesdays from 12p-1p (CST)

#### Spring 2018 Schedule

- March 14<sup>th</sup>: Jump Starting your Baby-Friendly Journey Hospital Experiences
  - Becky Knapp, RN, MPH, CHEER Project Manager, & CHAMPS Hospitals

ALL ARE WELCOME TO ATTEND! For log-in information, visit: http://www.cheerequity.org/webinars.html

Slides and recordings are posted on the CHEERequity.org website.

### Centering® Healthcare Institute

## Experts in Group Healthcare

centeringhealthcare.org

### Centering® Healthcare Institute

## Introduction to Centering Group Care

centeringhealthcare.org

## **Objectives**

- Introduce the **Centering** care framework
- Discuss CenteringPregnancy<sup>®</sup>, CenteringParenting<sup>®</sup> and CenteringHealthcare<sup>®</sup> group care models
- Discuss the **evidence** behind Centering and its **impact** on health outcomes
- Describe how Centering Healthcare Institute supports dissemination, implementation and sustainability of the Centering care models
- Describe Centering model fidelity and quality assurance processes
- Review CHI grants program to support



Centering Healthcare

# How would it feel to ...? COPYRIGHTED

## What is Centering?

- An evidence-based, patient-centered framework for providing healthcare in a group format
- Clinical intervention **implemented by healthcare providers** that uses the healthcare visit as the touchpoint for **engaging** patients in their own care and **connecting** them to other patients and support services
- **Replaces individual appointments** with group appointments , however individual appointments can always be used to supplement group appointments
- Defined by a standard set of guiding principles referred to as the Essential Elements of Centering and adheres to quality and practice standards established by Centering Healthcare Institute



## What is Centering?

Centering is a framework for group visits, implemented by healthcare providers, that engages and connects patients, and adheres to the Essential Elements.

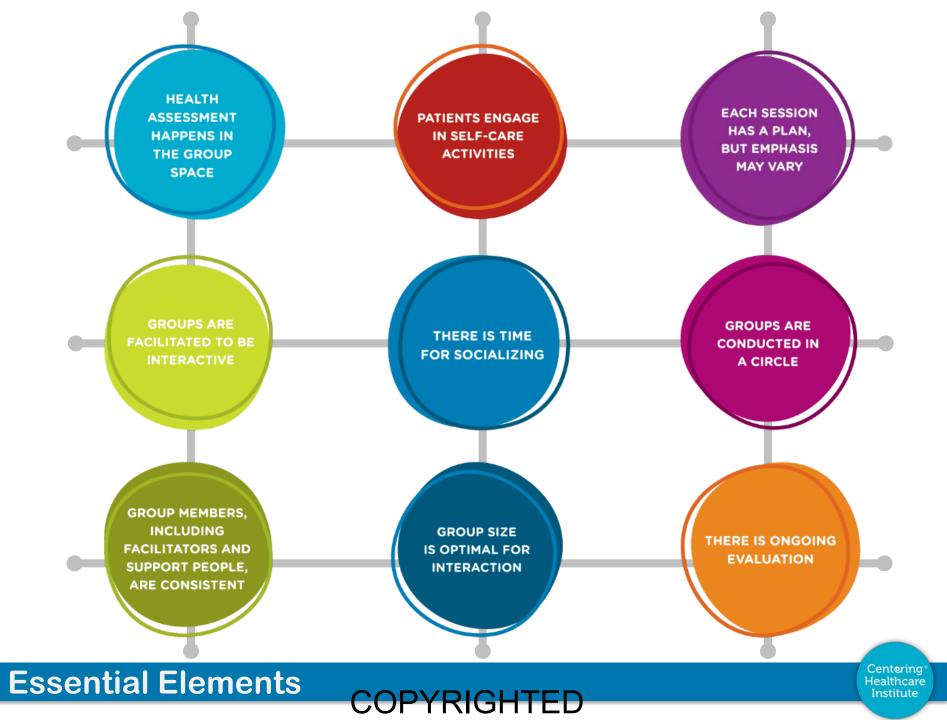


## **Core Components of Centering**









HEALTH ASSESSMENT HAPPENS IN THE GROUP SPACE

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PATIENTS ENGAGE IN SELF-CARE ACTIVITIES

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EACH SESSION HAS A PLAN, BUT EMPHASIS MAY VARY

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GROUPS ARE FACILITATED TO BE INTERACTIVE

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#### THERE IS TIME FOR SOCIALIZING

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GROUPS ARE CONDUCTED IN A CIRCLE

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GROUP MEMBERS, INCLUDING FACILITATORS AND SUPPORT PEOPLE, ARE CONSISTENT

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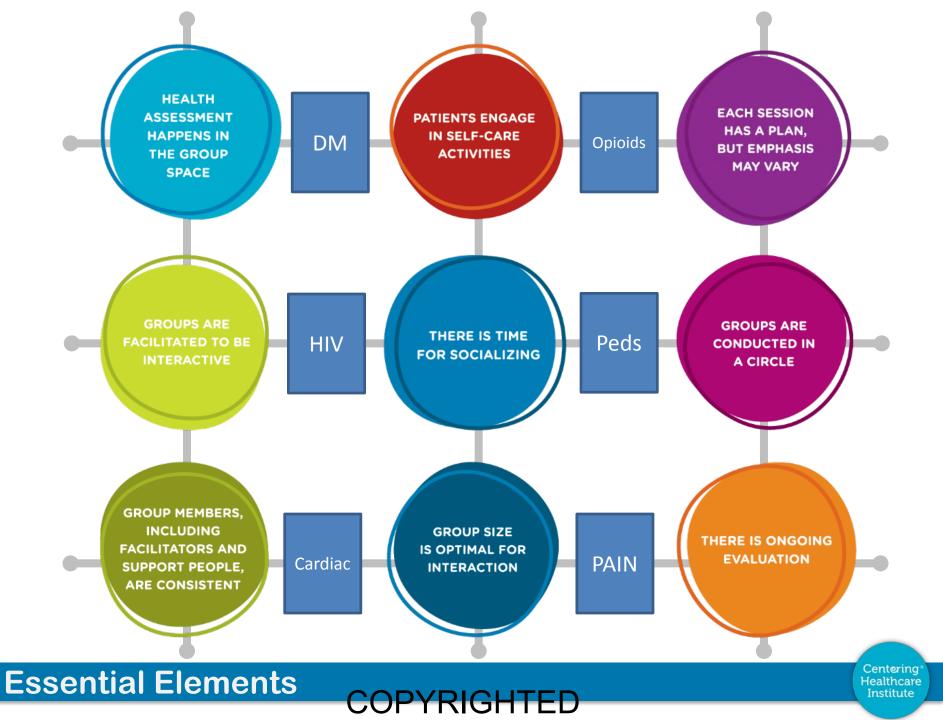
GROUP SIZE IS OPTIMAL FOR INTERACTION

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#### THERE IS ONGOING EVALUATION

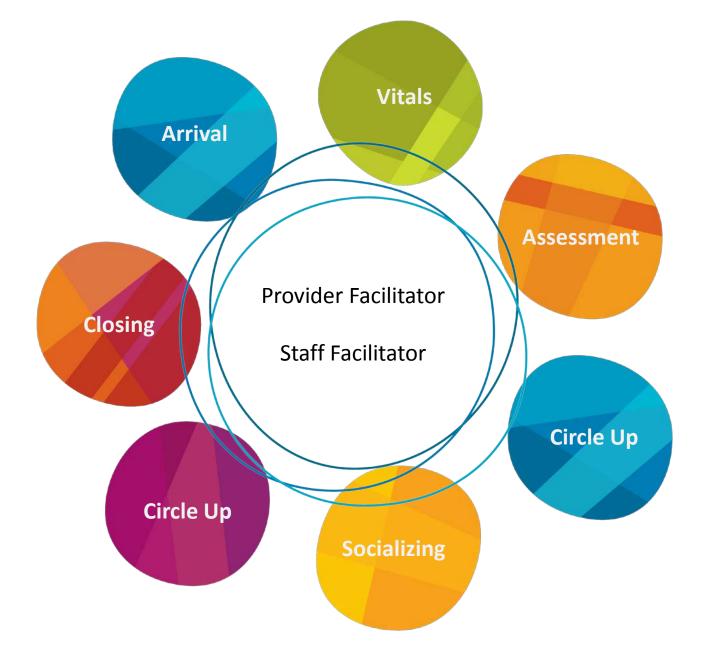
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#### Centering Group Visit Structure COPYRIGHTEE



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### **Facilitation Team**

### CenteringPregnancy

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### CenteringParenting

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## **Provider Benefits**

Groups start and end on time

More meaningful time with patients

Reduced repetition of messages

Deeper conversations

Stronger bonds with patients

Patients do most of the work

Changes the pace of practice; reduces stress

Fun and energizing



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## **Patient Benefits**

No waiting, no lines

Prescheduled appointments

Up to 10x more time with healthcare team

Chance to meet and share with others with the same questions and needs

Centering time is 100% productive

Sessions are informative and fun

Snacks!



## **Practice Benefits**

Very high patient satisfaction ratings

Improved quality outcomes

Improved staff satisfaction

Innovative care alternative

Possible enhanced payments\*



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## **Payor Benefits**

Better health outcomes /HEDIS

Lower costs of care

Value-based purchasing

Supported by body of evidence

Validated by an independent 3<sup>rd</sup> party

Payors know what they're buying

Meets Quadruple Aim of

- Better health outcomes
- Better patient experience of care
- Lower costs of care
- Better provider experience of care



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### Evidence



Overview Centering Practices Evaluation & Research



#### Support Centering through research

Bibliography

Stay up to date with current Centering research

Download

### Interested in pursuing Centering research?

Contact us for more information on our research priorities and experience.

Connect with us

Centering Healthcare Institute

### **PTB risk reduction**



### Matched cohort study Ickovics, et al 2007

A multi-site randomized control study of 1,047 women found a 33% reduction in risk of preterm births in Centering patients compared to those receiving only individualized prenatal care. The reduction among African Americans was even higher at 41%.



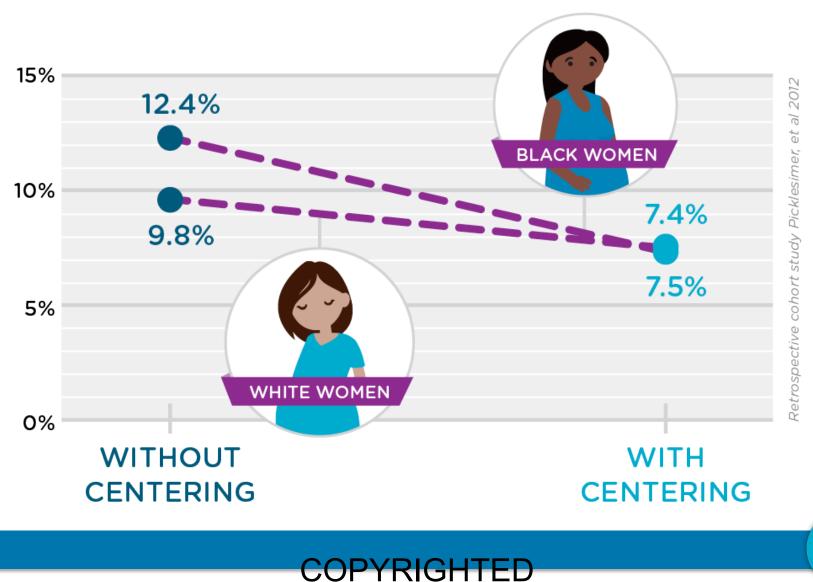
### Retrospective cohort study *Picklesimer, et al 2012*

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A 2012 retrospective cohort study compared 316 women in Centering to 3767 in traditional care and found a 47% reduction in risk of preterm birth in Centering patients compared to those receiving only individualized care.

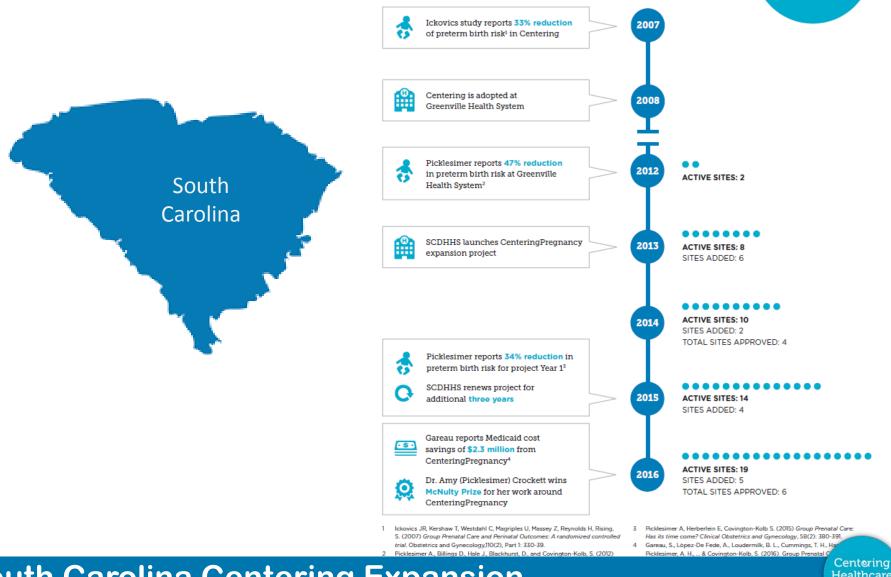


### Preterm Birth <37 Weeks By Race



#### Centering Pregnancy<sup>®</sup> Milestones in South Carolina

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Healthcare

South Carolina Centering Expansi

### Group Prenatal Care Results in Medicaid Savings with Better Outcomes: A Propensity Score Analysis of CenteringPregnancy Participation in South Carolina

Sarah Gareau, et al, 2016

#### CenteringPregnancy Reduces HC Costs COPYRIGHTED

<u>Preterm Birth Rate</u> 36% reduction (p 0.05) Average direct medical cost savings = \$22,667

<u>Low Birth Weight Rate</u> 44% reduction (p 0.05) Average direct medical cost savings = \$29,627

<u>NICU Admission Rate</u> 28% reduction (p 0.05) Average direct medical cost savings = \$27,249

> Overall savings = \$3,989,214 n = 1262, \$3,161 per patient in Centering

CenteringPregnancy Reduces HC Costs COPYRIGHTED

- Provider and staff buy-in
- Leadership support & organizational commitment
- Space
- Patient scale promotion / education
- Fidelity to the model ongoing QA and training
- Measurement and documentation of outcomes and process
- Continual education of staff and leadership
- Payer support

- Drift away from the model / Lack of ongoing training
- Turnover of staff and administrators
- Loss of resources
- Inappropriate productivity measures and expectations
- Lack of resources and time to scale

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## 501(c)3 Not for Profit Organization

Standards Organization for the Centering Care Models

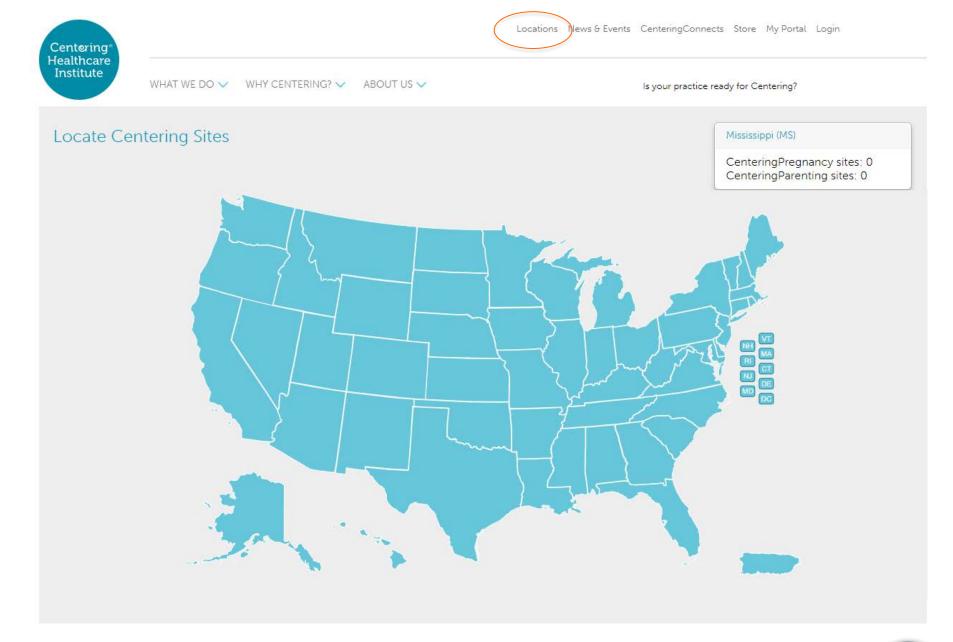
- Implementation Support Services and Practice Management and Quality Assurance Tools
- Centering Facilitation Skills Training
  Institute
- Site Accreditation and Facilitator Certification
- Curriculum, Promotional & Support Materials
- Advocacy, Payment Reform, Community Outreach

Centering Healthcare

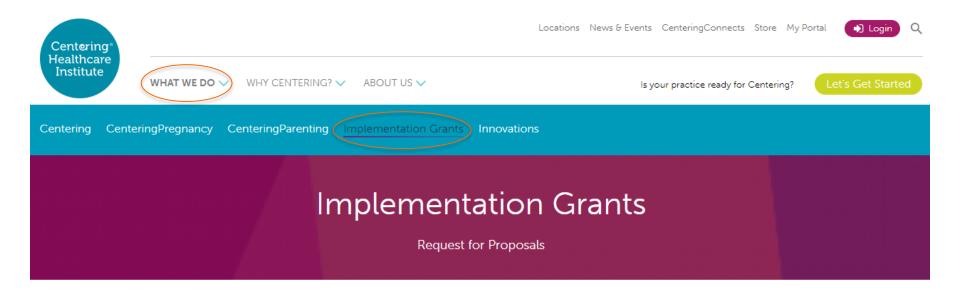


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## Who is Centering?



# Who is Centering in Mississippi?

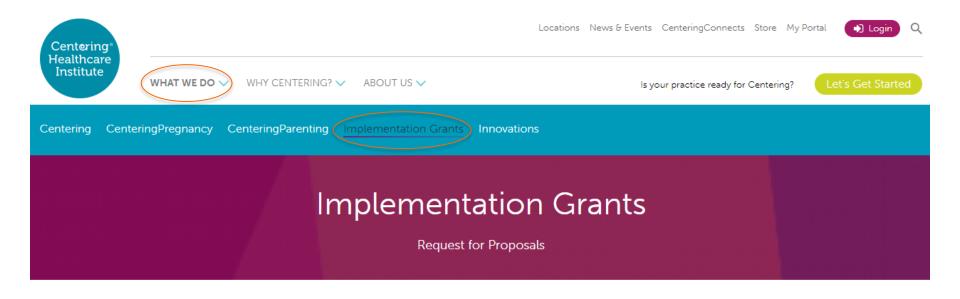


#### WHAT CHI IS OFFERING

- Implementation support for up to 24 months
- Free basic facilitation training for your care teams
- One day site visit from CHI consultant to meet with leadership and staff
- Free site accreditation (within 24 months of grant award)

## **VALUE** = up to \$30,000

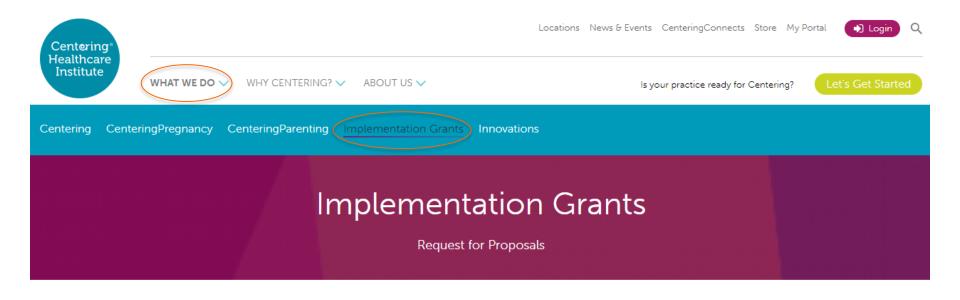




#### WHAT CHI ASKING

- Leadership commitment to success including staffing and budget support
- Commitment to implement CenteringPregnancy and CenteringParenting
- Commitment to achieving accreditation within 24 months
- Pay \$250 annual license fee for each Centering location





#### WHO SHOULD APPLY?

- Community Health Centers; Rural Health Centers
- Practices that can expand to multiple Centering care models
- Academic and teaching practices with student / resident integration
- Integrated health systems





#### How to Apply

The Request for Proposals outlines in detail the services awarded and requirements to apply.

Proposals are comprised of three components:

- 1. Proposal Narrative
- 2. Sustainability budget
- 3. Commitment to the conditions of the project Memorandum of Understanding (MOU)
- · Proposals can only be submitted online
- No hard copies will be accepted

#### Questions & Additional Help

CHI is available to answer questions regarding the application process through the CenteringConnects online forum. You do not need to register to view questions and responses. To pose a question, please register and login.

CHI will also host live webinars to answer your questions about the initiative and the application process. You can view and register for these  $Q\partial A$  opportunities by clicking on the date below:

- Friday, February 9th, 2018, 2-3pm (ET)
- Thursday, March 1st, 2018, 2-3pm (ET)



# WITH EXTREME GRATITUDE WE THANK



# Centering® Healthcare Institute

# Experts in Group Healthcare

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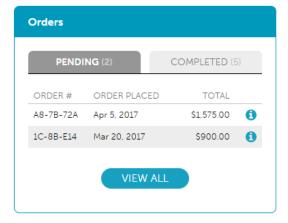
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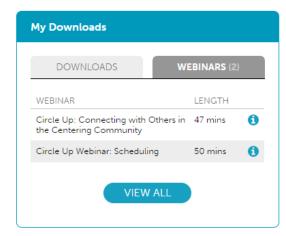
John Craine, MS, MBA Sr. Director, Strategy & Partnerships Centering Healthcare Institute jcraine@centeringhealthcare.org 857.284.7570 x 105



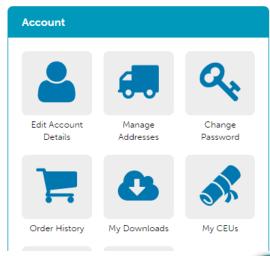


WHAT WE DO V WHY CENTERING? V ABOUT US V Is your practice ready for Centering? Dashboard Store Workshops Webinars Products Welcome! Resources Welcome to your new Centering portal! Tutorials & Quick Tips Organizational Map: A Guide to Contacting CHI We are delighted to provide you with access to a variety of new tools and resources, e-learning, CenteringConnects and the new CHI store - all from Centering Brand Book one easy-to use place. Whether you are here to register for a workshop, Centering Logos order products or see what's new in the Centering community, we appreciate that you are here with us. Centering Brand Graphics Centering Photography Gallery Ready for a guided tour? Patient Recruitment and Enrollment Toolkit Centering Start Up Materials Your Site License Number: M1362 Site License Status: Current Your Practice Services Manager is: Tanya Munroe





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## **Centering Site Portal**

Centering' Healthcare Institute WHAT WE DO V WHY CENTERING? V ABOUT US V								
Hom	e Recent Posts Bookmarks Calendar Members Profile Messages Search Help Ad	dmin CHI Web	osite	Welcome John Craine. Logout				
CenteringConnects > Home > Participated Participated Participated > News > New Store & Portal Coming Soon!								
Get Started								
	Board	Threads	Posts	Last Post				
	Important Information for New Users and Members Tips for getting the most from CenteringConnects	6	68	New Member Introductions by John Craine May 4, 2017 at 3:35pm				

#### **General Discussion**

General Discussion					
	Board	Threads	Posts	Last Post	
	Frequently Asked Questions New to Centering? This is a good place to start.	9	9	Where can I find a Centering practice in my area? by John Craine Mar 19, 2016 at 11:18am	
	Starting and Sustaining Centering Discuss successes and challenges of starting and running a Centering practice including budgeting, funding, systems changes, staff buy-in, space, supplies, and more.	47	239	Centering Intake Groups - a strategy to boost enrollment by Marena Burnett May 5, 2017 at 2:04pm	
	Centering Facilitation - 1 Viewing Discuss Centering facilitation skills, group activities, and training for all Centering models.	29	116	Great Activities for Goals, Nutrition and Icebreakers by John Craine Mar 31, 2017 at 11:58am	
P	CenteringPregnancy® Discuss patient populations and groups, group scheduling, patient materials, and billing and coding for CenteringPregnancy.	68	223	Centering Group Bad Hygiene Advice by tschaub May 3, 2017 at 10:18am	
P	CenteringParenting® Discuss patient populations and groups, group scheduling, patient materials, and billing and coding for CenteringParenting.	39	80	Recommendations of Apps for Patients? by judyin2son May 4, 2017 at 11:39am	

## www.CenteringConnects.org COPYRIGHTED

# Ann questions?

Thanks for joining today!

- Upcoming webinars:
  - March 14<sup>th</sup>: Jump Starting your Baby-Friendly Journey – Hospital Experiences

 These slides and a recording of the webinar will be uploaded on our website.

CHEERequity.org/web